

Guideline for foreign customers

For the moment our web shop is in Danish only. To help customers who does not speak and read Danish shopping we have made this step by step guideline.

All prices are in the Danish currency but by using an international credit card you have no problems in paying. Your bank will exchange automatically into your currency then deducting the amount from your account.

Shopping procedure

After finding your product in the web shop state the numbers of pieces and click on the basket to add the product(s) to your basket.

The screenshot shows the Samlerhuset website interface. At the top, there is a navigation bar with the following items: Forside, Her bor vi, Salgs- og leveringsbetingelser. The main content area displays a product page for 'Musselmalet Riflet Tekop med blomst' by Royal Copenhagen, priced at DKK 475,00. The quantity '1' and the basket icon are circled in red. The product image shows a white teacup with a blue floral pattern. The left sidebar contains a search bar and a list of products under 'Porcelæn', including 'Royal Copenhagen' and 'Musselmalet Riflet'. The right sidebar contains a shopping cart summary, a login form, and a producer search bar.

The status basket screen you will automatically appear. From this screen you are able to continue shopping by clicking <Shop videre> and then add more products to your basket. After adding all your desired products you are ready to go to the payment.

Samlerhuset

Forside Her bor vi Salgs- og leveringsbetingelser

SØGNING
Indtast søgeord
Søg

PRODUKTER
Porcelæn
Glas
Bestik
Årskrus
Platter
Julemærkeark

Indtast søgeord
Søg

INDKØBSKURV
1 x Musselmalet Riflet Tekop med blomst 475,00
Fragt: 75,00
I ALT: 550,00
Vis indkøbskurv

LOGIN
Brugernavn:
Password:
Login
Glemt login
Opret kunde

PRODUCENTER
Producentsøgning

Forside - Indkøbskurv
1 x "Musselmalet Riflet Tekop med blomst" er tilføjet din indkøbskurv.
Foretag køb >>

Varenr.	Beskrivelse	Antal	Pris	Total	Slet
4688	Musselmalet Riflet Tekop med blomst	1	DKK 475,00	DKK 475,00	
Subtotal				DKK 475,00	
Total				DKK 475,00	
Heraf moms				DKK 95,00	

<< Shop videre Opdater indhold

Samlerhuset • Slotsgade 52C • 3400 Hillerød • E-mail: samlerhuset@mail.dk • Tlf.: 48 26 85 40 • CVR: 87 89 92 17

Click on <Foretag køb> and the screen for term and conditions will appear.

The screenshot shows the Samlerhuset website interface. At the top, there is a navigation bar with the logo and a grid of product images including a mug, a teapot, a plate, a glass, and a building. Below the navigation bar is a yellow banner with the text "Forside Her bor vi Salgs- og leveringsbetingelser".

The main content area is divided into three columns:

- Left Column:** Contains a search bar labeled "SØGNING" with the text "Indtast søgeord" and a "Søg" button. Below it is a "PRODUKTER" section with a list of categories: Porcelæn, Glas, Bestik, Årskrus, Platter, and Julemærkeark. At the bottom of this column are logos for Mastercard, VISA, and DKK, and a "Sitemap" link.
- Center Column:** Displays the "Forside - Indkøbskurv - Salgs- og leveringsbetingelser" page. It features a progress bar with four steps: "1. Betingelser", "2. Adresse", "3. Godkend", and "4. Bekræftelse". The "1. Betingelser" step is active. Below the progress bar is a checkbox labeled "Jeg accepterer salgs- og leveringsbetingelser" which is checked, and a button labeled "Accepter betingelser >>". The "Varer" section describes the products and quality. The "Betaling" section lists accepted payment methods (Dankort, VISA, VISA Electron, Mastercard, JCB) and security features (SSL). The "Levering" section describes shipping options and portofri delivery in Denmark.
- Right Column:** Contains an "INDKØBSKURV" section showing a total of 550,00 and a "Vis indkøbskurv" button. Below it is a "LOGIN" section with fields for "Brugernavn:" and "Password:", a "Login" button, and a link for "Glemmt login" or "Opret kunde". At the bottom is a "PRODUCENTER" section with a "Producentsøgning" dropdown menu.

Check out the box and click <Accepter betingelser>.

The screen for invoice and delivery details will appear.

Forside Her bor vi Salgs- og leveringsbetingelser

Forside - Indkøbskurv - Salgs- og leveringsbetingelser - Adresseoplysninger

Adresseoplysninger ✔ **Betingelser** **2. Adresse** **3. Godkend** **4. Bekræftelse**

[Fortsæt til godkendelse >>](#)

Kontroller venligst, at firmanavn og leveringsadresse er korrekt

Hent adresse via telefonnummer: **Hent**

Fakturaadresse	Leveringsadresse
Firmanavn <input type="text"/> Company name	Firmanavn <input type="text"/> Company name
Navn* <input type="text"/> Full name	Navn <input type="text"/> Full name
Adresse* <input type="text"/> Street 1	Att. <input type="text"/> Attn.
Adresse 2 <input type="text"/> Street 2	Adresse <input type="text"/> Street 1
Postnr.* <input type="text"/> Zip code	Adresse 2 <input type="text"/> Street 2
By* <input type="text"/> City	Postnr. <input type="text"/> Zip code
Land* <input type="text"/> USA <input type="button" value="v"/>	By <input type="text"/> City
E-mail* <input type="text"/> e-mail	Land <input type="text"/> USA <input type="button" value="v"/>
Telefon* <input type="text"/> Phone no.	
Mobil <input type="text"/> Mobile phone no.	
Fax <input type="text"/> Fax no.	

Betalingsmetode Kreditkort USA
Leveringsmetode USA

Bemærkninger til levering:

SØGNING

Indtast søgeord

PRODUKTER

Porcelæn
Glas
Bestik
Årskrus
Platter
Julemærkeark

[Sitemap](#)

INDKØBSKURV

1 x Musselmalet Riflet Tek... 475,00

Fragt: 75,00

I ALT: 550,00

[Vis indkøbskurv](#)

LOGIN

Brugernavn:

Password:

**Glemt login
Opret kunde**

PRODUCENTER

Producentsøgning

Type in the necessary information. All fields marked with * are mandatory. The first column "Fatururaadresse" is for the invoice and the second column "Leveringsadresse" is the address for delivery if you prefer this different from the invoice address.

Click on <Fortsæt til godkendelse>.

SØGNING

Indtast søgeord

PRODUKTER

Porcelæn
Glas
Bestik
Årskrus
Platter
Julemærkeark

[Sitemap](#)

Forside - Indkøbskurv - Salgs- og leveringsbetingelser - Adresseoplysninger - Din ordre

Godkend ordre **Betingelser** **Adresse** **3. Godkend** **4. Bekræftelse**

Kontroller adressen og klik venligst på "Afgiv ordre" for at gå videre

Faktureringsadresse	Leveringsadresse
Firmanavn	Firmanavn
Navn: Tom	Navn:
Adresse Slotsgade 52	Att.
Adresse 2	Adresse
Postnr. 3400	Adresse 2
By Hillerød	Postnr.
Land: USA	By
E-mail: samlerhuset@mail.dk	Land: USA
Telefon: 48268540	
Mobil:	
Fax	
Betalingsmetode Kreditkort USA	
Leveringsmetode USA	

Bemærkninger til levering:

Varenr.	Bekrivelse	Antal	Pris	Beløb
4688	Musselmalet Riflet Tekop med blomst	1	DKK 475,00	DKK 475,00
Subtotal				DKK 475,00
Fragt				DKK 300,00
Gebyr:				DKK 0,00
Total				DKK 775,00
Heraf moms				DKK 0,00

INDKØBSKURV

1 x Musselmalet Riflet Tek... 475,00

Fragt: 300,00

I ALT: 775,00

LOGIN

Brugernavn:

Password:

Glemmt login
Opret kunde

PRODUCENTER

Producent søgning

This screen states all costs including vat and shipping costs (Fragt). The total amount stated in the button will be deducted after we have shipped the package.

Click on <Til betaling> to go to payment.

Betaling

Indtast dit kortnummer, udløbsdato samt evt. kontrolcifre og tryk "godkend". Pris er det beløb, der vil blive trukket fra din konto. Når betalingen er godkendt, sendes du automatisk videre.

Pris:	DKK 775,00
Kortnr.:	<input type="text"/>
Udløb Måned/År:	<input type="text" value="01"/> / <input type="text" value="10"/>
Kontrolcifre:	<input type="text"/>

Hvad er kontrolcifre? (åbner i nyt vindue)

Type in:

- Account no. (Kontonr.)
- Expiry date (Udløb Måned/År)
- Control no. (Kontrolcifre)

Click <Godkend> (Accept) and your purchase is done. You will receive a receipt via e-mail.

Normally we will ship your package within one working day.

If you have any problems please don't hesitate contacting us.

Thank you for shopping at www.samlerhuset.dk